

Troubleshooting FACTS 2.04 set up - Configuration of BDE settings

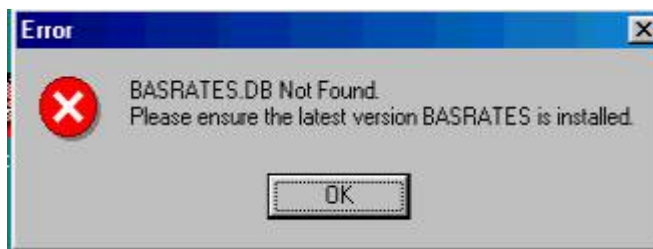
Sometimes, when FACTS 2.04 is installed, some settings need to be configured manually.

This document goes through these settings

- A. required settings for the BDE to point to the directory storing FACTS data
- B. required BDE settings for formatting the date in FACTS

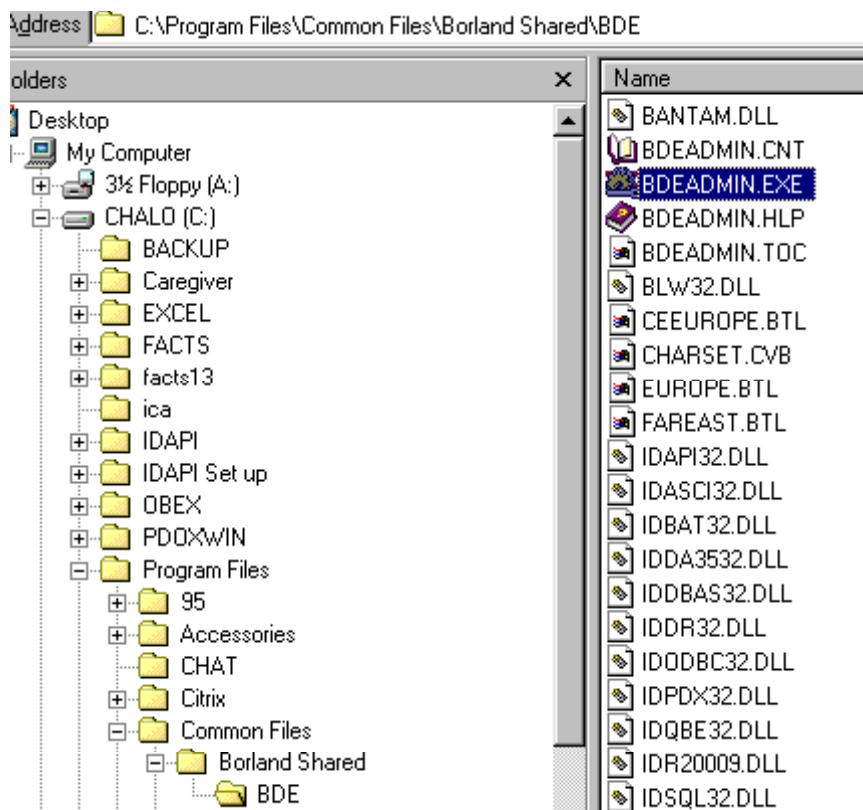
A. Required settings for the BDE to point to the directory storing FACTS data

If there has been a problem during installation in configuring the settings, when you try to open FACTS you will see the following error message on your screen



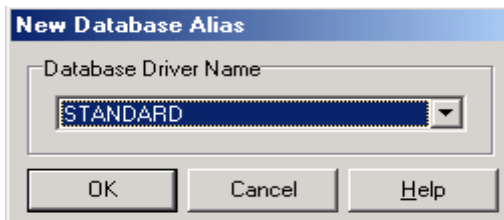
To rectify the problem:

1. Open **BDEADMIN.EXE** located at **C:\Program files\Commonfiles\Borland Shared\BDE**.



2. Locate the **Databases** tab and double click on **Databases**
3. From the main menu Select **Object**

4. Choose **New**

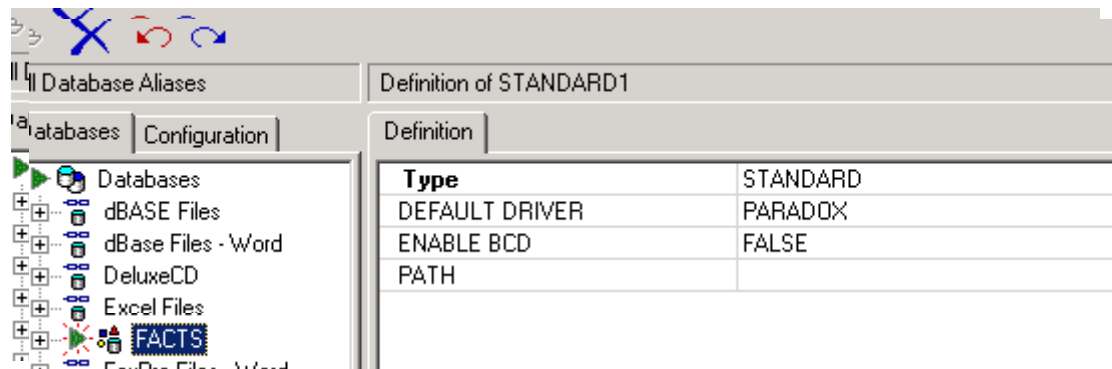


5. Click the OK Button on the New Database Alias dialogue box

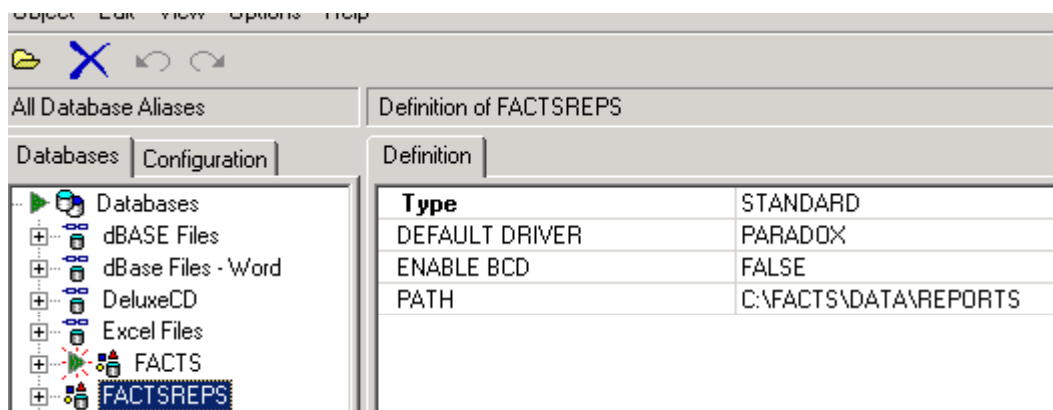
6. Rename the Standard1 Alias FACTS in capitals



7. With FACTS highlighted, on the right hand side of the screen you will see the **Definition** tab with an empty **Path** field



8. Key in the path of your FACTS data ie **C:\FACTS\DATA**. (If you are on a network the path will include the letter of your network drive – eg F:\FACTS\data)
9. Repeat steps 3 - 6 to create another alias. This time the alias will be called **FACTSREPS**
10. Repeat steps 7 and 8 to create the path for the **FACTSREPS** alias in the **Definition** tab ie **C:\FACTS\DATA\REPORTS**. (If you are on a network the path will include the



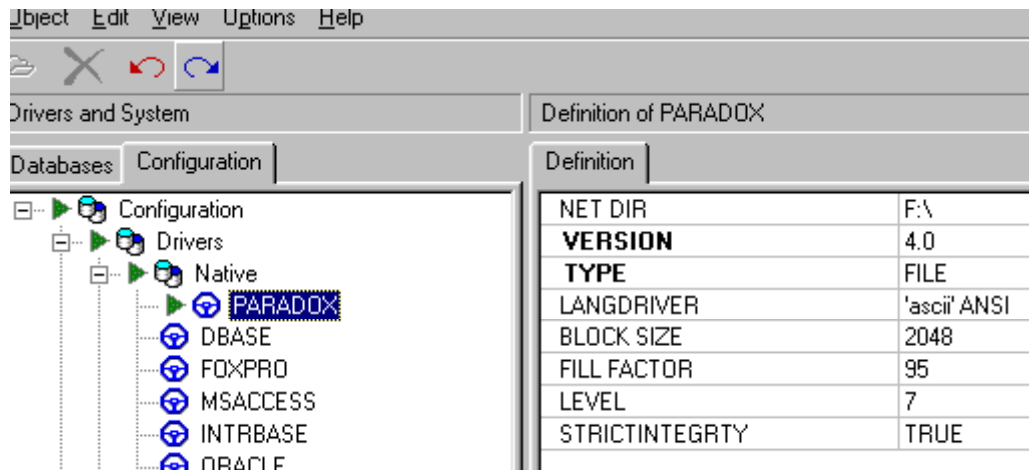
letter of your network drive – eg F:\FACTS\data\reports.)

If you data is on the network, there is one other setting to check.

- 11 Go to the **Configuration** tab

Choose **Configuration/Drivers/Native/Paradox**

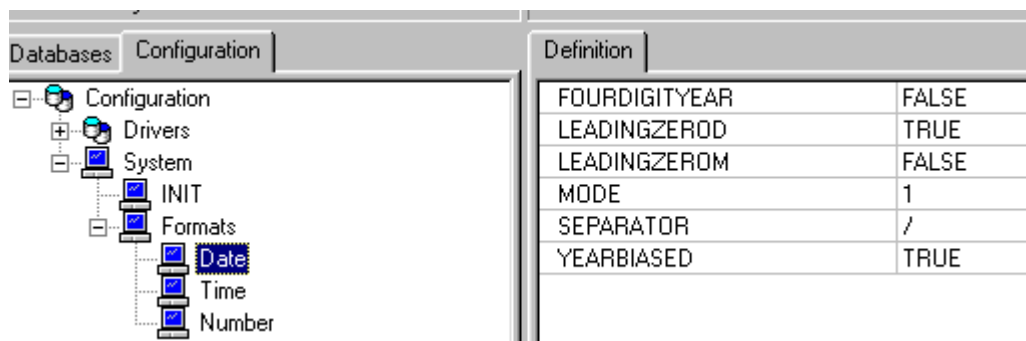
12. Under **Definitions** on the Right Hand Side of the Screen, set the **Net Dir** to your network drive location eg **F:**.
Note if the user doesn't have access to the whole drive the net dir will be the directory they have access to – eg F:\FACTS\data



13. Use the blue curved arrow to save the changes.

B. Required BDE settings for formatting the date in FACTS

In the configuration settings, you should also check the date format settings. If these are incorrect you will find that you cannot enter dates in your FACTS database.



Check that the definition in the **Configuration/System/Formats/Date** section are the same as above.

 If you need to make any changes, use the blue curved arrow to save your changes